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Dear Richard

Santos House - Access Control System Replacement

I just wish to thank you, Rob and your professional team that worked on the Santos House installation that has just been completed.

Needless to say, the whole exercise was quite a minefield of challenges that your team managed exceptionally well.

Santos, being extremely sensitive to security issues, was a major consideration throughout the project, as were other high profile tenants of the building. Thankfully, we have all come through with flying colours. Considering that the whole access control system in Santos House was replaced, with very little effect on the building security and operation of the tenants' businesses, this project was an exceptional achievement. This I put down to good planning on your part and the right product being recommended by you.

I am pleased to say that the building owner is pleased with the outcome of this project and I pass on his thanks also for your commitment to the timely delivery of the job, within budget.

Please pass on these words of thanks to Rob and your staff.

Yours sincerely



BRUCE FOREMAN
Director
Asset Services